FAQ	Answer
FAQ: Can suppliers facing an audit find information on common issues found during audits?	Answer: Most task groups publish a list of top NCR's written in audits to help suppliers learn from past audit. These are posted on eAuditNet under Public Documents.
FAQ: Do auditors and/or staff engineers get rewarded when a supplier fails an audit?	Answer: Absolutely not. In fact a failed audit creates more work for auditors and staff engineers than does a successful audit. Auditors and staff engineers want suppliers to be well prepared and have successful audits, because successful audits mean less work and quicker closure for all involved (supplier, auditor, staff, task group subscribers).
FAQ: Does the time a supplier spends contesting an NCR count against the allotted time, jeopardizing accreditation or merit?	Answer: Not if the NCR is going through the appeals process. If the contesting is being done pre-appeals, task groups have the discretion of overlooking the time violation and granting accreditation or merit if there is a justifiable reason to disregard the time violation.
FAQ: How can I find out who the SSC Leadership Team members and SSC Task Group Representatives are?	Answer: Photos of the Leadership Team and Task Group Reps can be seen at the link to the right.
FAQ: How do task groups find out what happens in SSC meetings?	Answer: Each task group is to have a supplier appointed as that task group representative to the SSC. It is the responsibility of the SSC representative to be a conduit for information between the task group and the SSC, including report outs from SSC meetings.
FAQ: Is there a "guidebook" for mapping out the path to success in Nadcap?	Answer: The PRI and eAuditNet websites have many resources to help suppliers have successful audits. The non-commodity specific resources are summarized in a spreadsheet found at http://www.p-r-i.org/nadcap/supplier-support-committee/. In addition, commodity-specific resources are available in Resources/Documents/Public Documents on eAuditNet.
FAQ: Is there an avenue for suppliers to voice concerns about checklists and the audit process?	Answer: Attendance at your Nadcap meeting and task-group is critical to meeting this objective. In addition, suppliers may and should use the post-audit survey to raise any concerns related to the audit. These surveys are reviewed by the task group and by the NMC Oversight Team. The link to the right is a listing of PRI staff and can be sorted by commodity to identify applicable representatives.
FAQ: Why are there no Nadcap meetings near my company?	Answer: Good question - everything that you want to know is right here.
FAQ: Why can't the SSC general meeting be held during normal business hours?	Answer: The primary purpose of the Nadcap meeting is the Task Groups. The SSC has held the general meetings at various times over the years. Because most suppliers attend Nadcap meetings to participate in task groups, SSC meeting attendance has been greatest when it has been held at the end of the day, when task group meetings have concluded.
FAQ: What do the NMC Task Group Metrics posted on eAuditNet mean?	Answer: The NMC assigned metrics to each TG to gauge their performance. The metrics are established to chart progress to meeting specific goals, chart the program.
FAQ: What do I do if I have a general/non-technical issue?	Answer: Complete SSC Request Form
FAQ: What do I do if I have an issue that effects more than my commodity?	Answer: Contact your SSC Task Group rep or complete the SSC Request Form. For technical issues, contact your Staff Engineer.
FAQ: How do I reduce cost and time of audits?	Answer: Through careful planning and preparing utilizing the resources on the webpage and achieving merit.
FAQ: What's merit and how do I achieve it?	Answer: The information on merit can be found at Nadcap procedure. Based on past audit performance, the frequency between audits can be extended as far as 24 months through the achievement of merit thereby reducing the overall cost of the audit process.