At the June 2012 Nadcap meeting held in Berlin Germany, Supplier Support Committee (SSC) Chairperson Eric Jacklin (F.M. Callahan & Sons Inc.) met with Claude Chambon (Aubert & Duval) and Yoshiomi Sukesada (Asahi Kinzoku Kogyo Inc.). They discussed their thoughts on the topic of globalization.

**EJ: Is globalization a threat or an opportunity for quality, in your opinion?**

**Yoshiomi Sukesada:** I believe globalization is a good opportunity for quality. In my organization, we have become a lot stricter in how we handle customer flow down. To ensure compliance with the requirements of our customers, we need to be clear on what they want, and how to comply.

**EJ: Since you became Nadcap accredited, have you seen any changes to the program related to globalization?**

**YS:** Nadcap Started in the United States and it has taken steps to become a more international program. I hope to see these steps continued and see more Asian and European auditors, to make the program even more accessible for non-English speaking Suppliers.

**EJ:** What impact has globalization had on your customer base and Supplier sourcing process?

**Claude Chambon:** Nadcap accreditation has led to a simplification of the customer qualification for special processes. Accreditation has made the Supplier sourcing process more straightforward, which is useful as we now have many customers in both the US and Europe all using the same quality systems.

**EJ:** Has the globalization of the industry changed your approach – or that of your customers – to flow down?

**CC:** As we are mandated by our customers to hold quality standards, we require our sub-contractors to do the same. This means we have a much stronger understanding of our supply chain and purchasing process. Nadcap has created an environment of quality in our organization. For example in contract review, we now ask our customers to clarify every technical or quality point where we are not sure of their meaning.

The SSC interviews are a good way for you to talk about interesting topics. Please send suggestions for future topics to NadcapSSC@sae.org