Nadcap Supplier Tutorial

Presented by:

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Techmetals

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PRI Programs

Nadcap, CAAP, MedAccred, TPG, QPL and eQualified are Industry Managed Programs

Accreditation (Qualification)

Other Industry Managed Programs

Professional Development

Management Systems

Special Process, System and Product Qualification

Industry Managed Programs has expanded to include programs such as Medical Devices, Transportation and Power Generation and Counterfeit Avoidance

Provides personnel qualification, developed and managed by industry.

Improves the quality of personnel, products and processes through public and onsite training classes and memberships.

ANAB approved Registrar committed to improving the quality of:
Personnel, Products & Processes
AS9100, ISO9000, ISO14001
What is Nadcap

The leading, worldwide cooperative program of major companies designed to manage a cost effective consensus approach to special processes and products and provide continual improvement within the aerospace industry.
Nadcap Subscribers

- 309th Maintenance Wing - Hill AFB
- Aerojet Rocketdyne
- Airbus
  - Airbus
  - Airbus Commercial Aircraft
  - Airbus Helicopters
  - Premium Aerotec GmbH
  - Stelia
- BAE Systems – Military Air Information (MAI)
- BAE Systems
- The Boeing Company
- Bombardier Inc.
- COMAC
- Defense Contract Management Agency (DCMA)
- Eaton Aerospace
- Embraer
- GE Aviation
  - GE Avio S.r.l.
- General Dynamics
  - Gulfstream Aerospace
- GKN Aerospace
- GKN Aerospace Sweden AB
- Héroux Devtek Inc. (Landing Gear Division)
- Honeywell Aerospace
- Israel Aerospace Industries
- Latecoere
- Leonardo S.p.A. Divisione Velivoli
- Leonardo S.p.a. – Helicopters
- Liebherr-Aerospace SAS
- Lockheed Martin Corporation
  - Sikorsky Aircraft
- Mitsubishi Aircraft Corporation / Mitsubishi Heavy Industries LTD
- MTU Aero Engines AG
- Northrop Grumman Corporation
- Parker Aerospace Group
- Raytheon Company
- Rolls-Royce
- SAFRAN Group
- Singapore Technologies Aerospace (ST Aerospace)
- Sonaca
- Spirit AeroSystems
- Textron Inc.
  - Bell Helicopter
  - Textron Aviation
- Thales
- Triumph Group Inc.
- United Technologies Corporation
  - Collins Aerospace (Goodrich)
  - Collins Aerospace (Hamilton Sundstrand)
  - Collins Aerospace (Rockwell Collins)
- Pratt & Whitney
- Pratt & Whitney Canada
Purpose Of This Session

• Introduction to the Supplier Support Committee (SSC)

• Provide some background on Nadcap

• Show you where to find the information and tools to successfully prepare for your Nadcap audit

• Introduce you to key individuals who can help you understand the Nadcap accreditation process
What is the Supplier Support Committee?

- An opportunity within the Nadcap program where the Nadcap supplier community is represented.

- Supplier representatives address non-technical, systemic issues relevant to the Nadcap Program and provides a mechanism for the suppliers to support the process and be supported.
Where Does The SSC Fit Into Nadcap?

PRI Board Of Directors

Nadcap Management Council

POLICY & FINANCIAL

Oversee Nadcap Program

TASK GROUPS

• TECHNICAL EXPERTS
• DETERMINE REQUIREMENTS
• FINAL DECISION ON ACCREDITATION

SUPPLIER SUPPORT COMMITTEE

• NON-TECHNICAL GROUP
• WORK ON SYSTEMIC ISSUES
More About the Supplier Support Committee

• Mission Statement
• Vision Statement
• Guiding Principles
• Key Accomplishments
The Supplier Support Committee Mission Statement

Our goal is to represent the supplier community and work with the Nadcap Management Council to enhance the **effectiveness** and **economical value** of the Nadcap system for the **mutual** benefit of suppliers and subscribers.
The Supplier Support Committee Vision Statement

The Supplier Support Committee (SSC), a body of Supplier volunteers, serves as a consolidated voice to the NMC and advocates on behalf of all Suppliers. The SSC will contribute as a trusted partner with all stakeholders to the continual effectiveness of the Nadcap process.

Our success will be realized through strict adherence to our core values of respect, responsiveness, engagement and accountability.
The Supplier Support Committee Guiding Principles

We are committed to...

- The integrity of our relationship with our fellow Suppliers and value their participation and commitment to continuous program improvement
- Complete transparency to maintain the value of the Supplier voice
- Facilitating alignment between the Suppliers, PRI and NMC
- Communicating with all stakeholder groups that allow innovative ways to enhance the program
- Sustaining advocacy of all current and future Supplier needs and expectations
- Assisting Suppliers with their non-technical needs
Some SSC Achievements

- Supplier Survey (Every 2 Years)
- SSC Request Form
- Mentoring Program for New Suppliers
- Full Text Search on Public Documents
- Help Desk Creation
- Communications Calendar
- Supplier Audit Process Feedback
- Increased Supplier Voting in Task Group Ballots
- Auditee Communications Kit

WANT TO GET INVOLVED?
Talk to any SSC member at this meeting
Supplier Support Committee
Leadership Team

CHAIR
Jonathan Hebben
Avcorp Composite Fabrication

PAST CHAIR
ADVISOR
Dale Harmon
Cincinnati Thermal Spray Inc.

VICE CHAIR
Jeremy Needs
Ultra Electronics Limited

VICE CHAIR
Gary White
Orbit Industries Inc.

SECRETARY
Steve Payne
Praxair Surface Technologies

EUROPE
Sergio Dominguez
Canagrosa Lab & Services

EUROPE
Ronald Hendriks
Chemetall GmbH

AMERICAS
Dennis Reidy
C.I.L. Inc.

AMERICAS
Jeff Tomczak
Techmetals Inc.

ASIA
Lei Bao
NCS Testing
Supplier Support Committee
Sub-Team Leads

COMMUNICATIONS
Jeremy Needs
Ultra Electronics Limited

METRICS
Dennis Reidy
C.I.L. Inc.

HELPDESK
Jeff Tomczak
Techmetals Inc.

MENTORING
Gary White
Orbit Industries

SUPPLIER SURVEY – ANALYSIS / IMPLEMENTATION
Steve Payne
Praxair Surface Technologies

SUPPLIER SUPPORT - ASIA
Lei Bao
NCS Testing

TASK GROUP REPS
Shelly Lawless
Meyer Tool Inc.

Want to get Involved?
Stop by the SSC Helpdesk or Contact Us: NadcapSSC@p-r-i.org
Supplier Support Committee
Task Group Representatives

Aerospace Quality Systems
Ken Nelson
Continental Heat Treating

Coatings
Jeff Tomczak
Techmetals Inc.

Composites
Jonathan Hebben
Avcorp Composite Fabrication

Electronics
Doug Schueller
AbelConn LLC

Heat Treating
Roy Adkins
Braddock Metallurgical
Daytona Beach

Materials Testing
Sharon Norton
Atlas Testing Laboratories

Metallic Materials Manufacturing
Natia Turmanidze
Arconic

Nonconventional Machining and Surface Enhancement
Shelly Lawless (Lead)
Meyer Tool Inc.

NonMetallic Materials Testing, NonMetallic Materials Mfg
Katherine Abbitt
Renegade Materials Corporation

Nondestructive Testing
Gary White
Orbit Industries, Inc.

Sealants
Ronald Hendriks
Chemetall GmbH

Welding
Bruno Roost
Franke Industries AG
Nadcap Introduction and Audit Preparation
Activity is Governed by Procedures

1. **PRI ADMINISTRATIVE POLICIES** – Controlled by the PRI Management

2. **PRI-AD-POL**

3. **INDUSTRY MANAGED ACCREDITATION PROGRAM DOCUMENT** – Controlled by the PRI Board of Directors

4. **Industry Managed PD 1000**

5. **INDUSTRY MANAGED ACCREDITATION PROGRAM PROCEDURES** – Controlled by Director, Nadcap Program and Aerospace Operations

6. **Industry Managed Staff IMAPP**

7. **Nadcap PROGRAM REQUIREMENTS** – Controlled by the Nadcap Management Council

8. **Nadcap PD 1100**

9. **Nadcap OPERATING PROCEDURES** – Controlled by Various Participants in the Nadcap Program

10. **Nadcap Operations OP 11XX**
Every Step Is Managed By Industry

- Audit Checklist
- Auditor Qualification & Selection
- Audit Conducted
- Audit Results
- Process Evaluation/Improvement
- Corrective Actions as Required

Industry Experts Manage All Key Steps
Every Step Is Managed By Industry

AUDIT CHECKLIST

PROCESS EVALUATION/IMPROVEMENT

CORRECTIVE ACTIONS AS REQUIRED

AUDIT RESULTS

INDUSTRY EXPERTS MANAGE ALL KEY STEPS

AUDIT CONDUCTED

Subscribers & Suppliers participate on Task Groups to develop/revise checklists (3 meetings/year)

PRI Staff handle all administrative aspects of checklist balloting process, along with mediating and facilitating comment resolution
Every Step Is Managed By Industry

- Audit Checklist
- Process Evaluation/Improvement
- Corrective Actions as Required
- Audit Results
- Auditor Qualification & Selection
- Industry Experts Manage All Key Steps

Subscribers participate on conference calls to interview Auditor candidates and vote to approve them.

PRI Staff recruits potential auditors, pre-qualifies candidates, arranges Task Group interviews, contracts with auditors and manages all training aspects.
Every Step Is Managed By Industry

AUDIT CHECKLIST

PROCESS EVALUATION/IMPROVEMENT

CORRECTIVE ACTIONS AS REQUIRED

INDUSTRY EXPERTS MANAGE ALL KEY STEPS

AUDITOR QUALIFICATION & SELECTION

AUDIT CONDUCTED

AUDIT RESULTS

Subscribers oversee a sampling of audits to ensure that Auditors are meeting their needs.

PRI Staff manages all logistical aspects of the audit and addresses any on-site issues that may arise.
Every Step Is Managed By Industry

- AUDIT CHECKLIST
- PROCESS EVALUATION/IMPROVEMENT
- CORRECTIVE ACTIONS AS REQUIRED
- AUDITOR QUALIFICATION & SELECTION
- AUDIT CONDUCTED
- AUDIT RESULTS

INDUSTRY EXPERTS MANAGE ALL KEY STEPS

Subscribers can observe the communication between the PRI Staff Engineer and the Supplier in eAN to ensure that PRI Staff Engineers are handling responses as desired.
Every Step Is Managed By Industry

- AUDIT CHECKLIST
- PROCESS EVALUATION/IMPROVEMENT
- CORRECTIVE ACTIONS AS REQUIRED
- AUDITOR QUALIFICATION & SELECTION
- AUDIT CONDUCTED
- AUDIT RESULTS

INDUSTRY EXPERTS MANAGE ALL KEY STEPS

Subscribers ultimately vote to accredit a Supplier

When a task group gains confidence in a PRI Staff Engineer, they will officially delegate them so that they can close an audit on behalf of the Task Group
Subscribers audit entire Nadcap program to ensure compliance with program procedures.

Part of the observation includes a review of the PRI Staff internal audit and a review of procedural violations written up by staff during the year.
Started in the early 2000’s, the Nadcap process has grown as:
- Special process added
- Adoption of Nadcap as a universal program by the Subscriber community
Why Nadcap?
Why Nadcap?

• The Customer Perspective
  – Achieve greater consistency across the supply chain and throughout the industry.

• The Supplier Perspective
  – Because my customer said so!
The Real Reason

• Quality Improvements
  – An increasing percentage of Nadcap accredited companies report quality improvement in the area(s) related to their Nadcap accreditation(s)
Nadcap Process
Obtain And Read The Primary Documents

**Audit Checklist AC7XXX**
Audit Criteria +
Job Audits

You will be audited using this checklist: get it from eAuditNet

**Industry Standards & Customer Requirements**

**Audit Handbook or Compliance Assessment Guide (CAG)**
Clarifies the checklist & customer requirements: get it from eAuditNet
The Nadcap Audit Process

Accreditation Mandated by Nadcap Subscriber

Supplier Requests Audit

Audit Scheduled & Auditor Assigned

Supplier Prepares

Audit Performed – Auditor Submits Report

Supplier Review

PRI Technical Staff Review

Task Group Review

Certificate Issued to Supplier

Re-accreditation Process

Subscriber Action
Supplier Action
PRI Action
How the Accreditation Process Works

- Initial accreditation lasts 12 months; future accreditations may last longer depending on audit performance.

The Nadcap Audit Process

- Supplier visits the eAuditNet (eAN) website and registers as a user.
- Supplier requests a quote (selecting audit scopes, export control, general quality cert).
- PRI Staff may provide some direct support assist new suppliers.

Certificate Issued to Supplier

Task Group Review

PRI Technical Staff Review

Audit Scheduled & Auditor Asssigned

Audit Performed – Auditor Submits Report

Supplier Requests Audit

Accreditation Mandated by Nadcap Prime Subscriber

Subscriber Action

Supplier Action

PRI Action
The Nadcap Audit Process

- PRI Staff will generate a quote, and when the quote is accepted by the Supplier, will schedule the audit.
- PRI Staff verifies that the Supplier has an active general quality certificate.
- PRI Staff utilizes geographic algorithms in eAN to select an Auditor that meets the audit requirements and is located as close as possible to the Supplier’s facility being audited for most audits.
- Supplier receives email confirmations of the audit details.
The Nadcap Audit Process

- Auditor contacts the Supplier prior to the audit to discuss any details, logistics, etc
- At least 30 days prior to the audit, Supplier will upload self audit and any pre-audit documentation required by the Task Group into eAN
- Auditor shows up on Supplier’s site at scheduled date and time and conducts the audit
- Auditor completes the audit and up-loads the findings into eAN
The Nadcap Audit Process

- PRI Staff Engineer reviews the audit report to ensure no export control material is included and releases the report to the Supplier and the Task Group
- Supplier completes their survey on the Auditor’s performance
- The Supplier submits their initial responses to the findings (RCCA)

Initial accreditation lasts 12 months; future accreditations may last longer depending on audit performance.
The Nadcap Audit Process

- PRI Staff Engineer reviews the Supplier’s responses. Based upon their understanding of the Task Group’s (Subscriber’s) expectations, the PRI Staff Engineer responds to the Supplier.
- This process can go through several rounds.
- Once the PRI Staff Engineer feels that the Supplier’s RCCA responses will meet the Subscriber’s expectations, the audit package is submitted/balloted to the Task Group.
How the Accreditation Process Works

Initial accreditation lasts 12 months; future accreditations may last longer depending on audit performance.

The Nadcap Audit Process

- Supplier Requests Audit
- Audit Scheduled & Auditor Assigned
- Audit Performed – Auditor Submits Report
- Task Group Subscribers review the ballot and vote to accredit the Supplier
- Certificate Issued to Supplier
- Task Group Review
- PRI Technical Staff Review

Subscriber Action
Supplier Action
PRI Action

Initial accreditation lasts 12 months; future accreditations may last longer depending on audit performance.
The Nadcap Audit Process

Accreditation Mandated by Nadcap Prime Subscriber

Supplier Requests Audit

Audit Scheduled & Auditor Assigned

Audit Performed – Auditor Submits Report

PRI Staff issue the certification to the Supplier and auto schedule the next audit

Certificate Issued to Supplier

Task Group Review

PRI Technical Staff Review

Initial accreditation lasts 12 months; future accreditations may last longer depending on audit performance.
How Do I Get Started?
Register as a user in eAuditNet

- eAuditNet has free registration and is the online system that houses all the information relating to the Nadcap Program including:
  - Tutorials
  - Documentation
  - Helpful Tools
  - NCR administration
  - Audit Information
  - Qualified Manufacturers List (QML), Qualified Product List (QPL), etc.

- Once you are registered, you can view all of the Nadcap information, documentation and help tools
Do Some Research, Go To www.eAuditNet.com

✓ Register as a new user (limited access)

✓ Contact PRI for full access (email eAuditNetSupport@p-r-i.org)
## Read The Procedures

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### Why does this matter?

The procedures provide guidance on key aspects of the process including:

- Response timeframes
- How to reduce audit frequency from 12 to 24 months
- Understanding what you should do in the unlikely event you fail your audit
- Task Groups can provide Dos and Don’ts on audit success
Schedule The Audit

- Go to eAuditNet to request an auto-quote. A quote will be automatically generated based on audit cost and duration. Please note that the Scheduling process remains the same.

- Schedule the audit using eAuditNet (and help from PRI Scheduling if needed) for a time that suits you (and meets your customers expectations).

- Audits are to be paid 45 days in advance.
Important! Audit Scheduling

• Job audits (a step-by-step review of all processing on actual hardware to evaluate how you meet customer requirements) make up a third of the audit, so try to schedule the audit when you are processing hardware from an aerospace customer.

• If you have no aerospace customers or if you will not have hardware available at the time of the audit, contact PRI in advance to make arrangements to evaluate compliance.
Check Your Quality System Approval

Nadcap recognizes:

- **AS / EN / JISQ 9100 / 9110 / 9120**
  - From a registrar listed in the IAQG OASIS database
  - If customer permits substitute: AC7004

- **ISO / IEC 17025**
  - For testing laboratories
  - From a NACLA/ILAC approved accreditation body
  - If customer permits substitute: AC7006
Evidence of Your Quality System Approval

For initial audits:
- Provide a copy to PRI Scheduling when you schedule your Nadcap audit
- If you don’t have this, AC7004 / AC7006 will be added to the scope

For reaccreditation audits:
- Provide a copy up to 60 days after the audit end date OR
- Schedule AC7004 / AC7006 at least 90 days before the audit start date
Perform A Self Audit!

- Use the Nadcap checklist
- Be strict with yourself
- For each question, record:
  - Where in your system you meet the requirement
  - Where you have objective evidence of compliance
- Upload in eAuditNet at least 30 days prior to the audit
  - Failure to do so, may result in a NCR
- Have it ready as reference during your audit
- Perform all job audits required by your task group
- Be very careful not to upload export-restricted data
Understand The NCR Classifications

Major Non-conformance:
• The absence of, or systemic breakdown of, the process control and/or quality management system OR
• Any non-conformance where the effect impacts or has the potential to impact the integrity of the product.

Minor Non-conformance:
• Any single system failure or lapse in conformance with the applicable standard or audit criteria

Please refer to OP 1103 Definition
Use The Self Audit Results To Correct Any Areas of Noncompliance

- If you cannot list where in your system you have documentation and records that you will show the auditor the answer is NO!

- All “Nos” need to be fixed with Root Cause and Corrective Actions before the auditor arrives or a NCR will be written.
The End of the Audit
At The End Of The Audit

• Meet the auditor to review the report, including any non-conformances (NCRs)

• Ensure all NCRs are understood: this is what you are responding to. If it’s not clear to you, will the Staff Engineer / Task Group understand?

• Invite the right people including top management

• Raise any issues or problems

• Ensure auditor returns any hard copies or purges any electronic copies of proprietary information
After The Auditor Leaves

• Provide feedback about the auditor in eAuditNet
  Note: This is one of two feedback opportunities. This is strictly about how the audit was performed, and is required in order to submit responses.

• To appeal an NCR, a Staff Engineer decision, or a Task Group decision, refer to OP 1113 Appeals.
• Contact PRI Management if you’re not satisfied

Scott Klavon
Director, Nadcap Program and Aerospace Operations
+1-724-772-7111
sklavon@p-r-i.org
Respond To All Non-Conformances

Provide the following in your answer:

• Immediate Corrective Action Taken (Containment)

• Root Cause of Non-conformance

• Impact of all Identified Causes and the Root Cause

• Action Taken to Prevent Recurrence

• Objective Evidence Attached – more than 5 documents may be attached to the non-conformance by choosing 5 files, click red “Attach” button, and continue process until all documentation is attached
Response Due Dates

- Initial responses: 21 calendar days*
- Subsequent responses: 7 calendar days*
- Important note: This is the time to respond to the NCRs
- No extensions can be granted **BUT**
- 30 extra days are allocated in case more time is needed
- Be aware: using extra days may affect merit and using more than 30 extra days may result in audit failure

*No exceptions are made for any holidays or weekends.*
Certification

In accordance with SAE Aerospace Standard AS7003, to the revision in effect at the time of the audit, this certificate is granted and awarded by the authority of the Nadcap Management Council to:

ABC Company
123 Main Street
Pittsburgh, PA 12345
USA

This certificate demonstrates conformance and recognition of accreditation for specific services, as listed in www.eAuditNet.com on the Qualified Manufacturers List (QML), to the revision in effect at the time of the audit for:

Commodity

Performance Review Institute (PRI) 161 Thorn Hill Road Warrendale, PA 15086-7527
Nadcap Logo

**When can a Supplier use the Nadcap Logo?**
The Nadcap Logo can be used for promoting one or multiple Nadcap Accreditations once Accreditation is achieved. There is no limit to how a facility utilizes the Nadcap logo.

**Where can a Supplier find the logo or a policy on how to use the Nadcap Logo?**
An email is sent to the Supplier after Nadcap Accreditation is achieved that includes copies of high definition logos and s-frm-48, “Use of the Mark Of Conformity, Program Certificate and Program Name”.

**Who do you contact with questions about using the Nadcap Logo?**
Call +1 (724) 772-8661 and a Coordinator, Industry Managed Programs can answer any questions.
Supplier Audit Process Feedback

- Upon certification, complete the second of two feedback requests

- This feedback is on the overall Nadcap process, which is optional, but important
Need More Help With Root Cause Corrective Action (RCCA)?

- [www.eAuditNet.com](http://www.eAuditNet.com)
  A link to Response Requirements is on the page with the NCR

- [www.eQuaLearn.com](http://www.eQuaLearn.com)
  Root Cause Corrective Action training class

- [www.p-r-i.org](http://www.p-r-i.org)
  Free whitepapers called:
  - Root Cause Corrective Action
  - Internal Auditing Techniques
  - Nadcap Audit Preparation Timeline
  - Why Mentoring Benefits Everyone
Free Training at Nadcap Meetings

• PRI offers free eQuaLearn training classes at Nadcap meetings.

• Due to the popularity of these sessions, places are allocated on a first-come, first-serve basis.

• To date, topics have included:
  • RCCA Nadcap Style
  • Basic Metallurgy
  • Contract Review
  • Internal Auditing Systems
  • Nadcap Audit Preparation
  • AS9100

• Learn more and register at www.eQuaLearn.com.
The SSC has developed a tool to help guide you through the Nadcap process.

The **Supplier Tool Sheet** provides a list of where to find lots of useful information. It can be located:

- eAuditNet / Resources / Documents / Public Documents / Supplier / SSC Documents
  
  **OR**

- [http://www.p-r-i.org/nadcap/supplier-support-committee/](http://www.p-r-i.org/nadcap/supplier-support-committee/)

- Copy is in your packet

- Available at the Help Desk
What Now?
Remember The Key Points

- Read the procedures
- Be prepared
- Perform and submit a self-audit
- Understand Root Cause Corrective Action
- Ask for help if you need it!
Make Contact

- **PRI Scheduling Staff**
  - To arrange your audit

- **Nadcap Staff Engineers**
  - For guidance on checklist interpretation

- **Supplier Support Committee**
  - To get involved, request a mentor, etc.

- **eQuaLearn**
  - For training on RCCA etc.
Pick up a copy of the Attendees Guide. It contains valuable information including:

- Participants on the Nadcap Management Council (NMC)
- Task Group Members
- PRI Staff contact information
- Antitrust and Personal Code of Ethics and Conflicts of Interest Statements
- Lots More!
Mentoring Program

• **Objective**
  
  • To provide names and contact information of experienced Nadcap suppliers (Mentors) to suppliers (Mentees) new to the process or in need of assistance navigating the Nadcap system.

• **Benefits**
  
  • Gain an understanding of the Nadcap process by working with a passionate Mentor who has extensive process and value-added experience
  
  • Open communication with an accredited supplier who can provide insight into the Nadcap program
  
  • Link Suppliers with SSC and Nadcap resources
  
  • Collaboration with Task Groups

If you would like to request a mentor, please send an email to NadcapSSC@p-r-i.org
Resources

• www.p-r-i.org  - PRI company website

• www.eAuditNet.com  - Nadcap audit specific website

• www.eQuaLearn.com  - PRI training opportunities

And don’t forget about the Supplier Tool Sheet!
PRI / Supplier Support Contact Information

- For supplier inquiries, contact:
  
  - Connie Hess – Manager, Support Services and Customer Relations – Americas
    - chess@p-r-i.org
    - +1 724-772-8660
  
  - Cynthia Nixon – Coordinator, Support Services
    - cnixon@p-r-i.org
    - +1 724-772-8659
Any Questions?

For your convenience, when available, the SSC presentations will be posted on eAuditNet at Resources / Documents / Public Documents / Supplier / SSC Meeting Presentations / February 2019.

Thank you for your participation!
Upcoming SSC Events

- Today, February 18\textsuperscript{th}
  - 8:00 AM – 12:00 PM – New Supplier Information Session
    - Keys to a Successful Audit
    - eAuditNet Supplier Tutorial
    - How to Become a Supplier Voting Member

- Tuesday, February 19\textsuperscript{th}
  - 5:00 – 6:45 PM – SSC Meeting